

Return policy

Not happy with your order? No problem! If you are unhappy with your order you are **welcome to return it within 30 days from the purchase date.**

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

To be eligible for a return, your item must be in the same condition that you received it. We will not refund items that have become broken or damaged after purchase.

Sale/discounted items are finale sale and therefore non-returnable.

You will be responsible for paying for your own shipping costs for returning your item

We will process your return once it has been received and inspected.

If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days.

If your item(s) have clearly been used, returned in a poorer state than they were sent out or returned to us after 30 days from purchase date - we reserve the right to not process the refund.

We don't guarantee that we will receive your returned item and are not responsible for lost packages.

You can always contact us for any return questions at bloomboutiquelongisland@gmail.com

Damages and issues

Please inspect your order when you receive it and contact us immediately if the item is defective, damaged or if you receive the wrong item. If you received the wrong item please contact us at bloomboutiquelongisland@gmail.com with your order number/receipt and you will be sent a prepaid return label.

Exceptions / non-returnable items

Unfortunately, we cannot accept returns on sale/clearance items or gift cards

Refunds

We will notify you once we've received and inspected your return. We will then let you know if the refund was approved or not. If approved, you'll be automatically refunded on your original payment method. Please remember that it can take some time for your bank or credit card company to process and post the refund.